

## **GlobalWorx Collaboration Platform – COVID-19 Response Retail Business Solutions**

GlobalWorx is actively adapting and deploying the capabilities of the GlobalWorx Collaboration Platform to assist our grocery retail partners and other retail businesses with their response to the COVID-19 National Emergency. This platform has a proven track record in the retail grocery industry of streamlining communication between multiple parties, managing issues, simplifying workflows, and capturing relevant data. Included below are proposed solutions for retail businesses that can be rapidly configured and deployed on an as-needed basis.

### **1. Employee Health Assessment & Tracking**

- Customizable employee assessments (surveys) to assess risk, prioritize testing, and capture key information
- Multiple employee deployment options (e.g., direct email, on-demand)

### **2. COVID-19 Store Sanitation Management**

- Entry of user/site-defined COVID-19 checklists
- Systematic sharing and capture of best practices
- Note: This can be adapted and configured to address multiple tasks and procedures.

### **3. On-demand Web-based Employee Training for COVID-19 Best Practices**

- Customizable certification training
- Managed roll-out of training for new procedures

### **4. GlobalWorx Collaboration Platform with User-Generated Service Alerts and Contact Management**

- GlobalWorx Portal (Store-Specific View)
- User-Generated Service Alerts (Out of stock)
- Automated issue escalation and tracking based on user-defined protocols
- Contact Management - Store and supplier (manufacturer, direct store distributors, third party) contact and communication information captured, stored, and maintained by location.

Please contact us at [accountservices@goglobalworx.com](mailto:accountservices@goglobalworx.com) if you would like to learn more about these services, or if there's anything else we can do to serve you during this time.